Tuesday, February 14th, 2017

Carl Querna

EarlyBird Termite & Pest Control

180 Ashley Woods Drive

Newnan, Georgia; 30263

Dear Carl,

Thank you so much for using your "license to kill" at my home! We've used you in the past for spot treatments for fleas and carpenter bees, so I knew I could count on y'all to be dependable and get the job done. When we switched over to you for our termite control, I had no idea I'd learn so much. Thank you for explaining what you were doing and how you were protecting my home. Most companies just send out a guy who knocks on the door and asks for my

signature before he walks away. You and your team went above and beyond to check my home and make sure we were

protected.

I've also been very happy to notice a lack of bugs in my home. When we installed our doggie door, I was worried that we'd have some extra creepy crawlers wandering around my house. I'm not sure what kind of magic force field y'all set up, but they aren't getting into my house! Thank you for all your hard work and study on bugs. I

appreciate you putting it to good use in my home so my family and I can sleep easy (without bedbugs)!

Thanks!

Laura Dzwigalski